



# Thank you for your Patience.

Our wait times are longer than usual, please accept our apologies. Our healthcare providers are currently treating record levels of patients due to the latest surge in COVID-19 cases. Rest assured, we are doing everything we can to treat everyone as quickly as possible while delivering the same kind, safe, and effective care we're committed to.

To reduce the time it takes to see one of our clinicians, please pre-register on our website using your phone, computer, or mobile device and we'll send you a text message telling you when it's time to come to the clinic.



1 | Check-In  
Online



2 | Complete  
Paperless  
Registration



3 | View Current  
Wait Times



4 | Receive Text  
Reminders  
and Alerts



5 | Wait  
**Anywhere!**



6 | Text Us When You  
Arrive, and We'll  
Let You Know  
When It's Time to  
Come Inside!

Again, please accept our apology. We ask that you remember all healthcare workers are working long hours and many haven't had a break since the start of the pandemic. As always, Family Physicians Urgent Care is here for you and we'll get through this together!

Thank you for your patience and understanding!